

Middlebury Convalescent Home, Incorporated complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Middlebury Convalescent Home, Incorporated** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Middlebury Convalescent Home, Incorporated:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact **Susan Rhodes, Regional Manager**.

If you believe that **Middlebury Convalescent Home, Incorporated** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Susan Rhodes, Regional Manager, Office for Civil Rights – U.S. Department of Health and Human Services - Government Center - J.F. Kennedy Federal Building – Room 1875 – Boston, MA 02203, Customer Response Center: (800) 368-1019 - Fax Number: (202) 619-3818 - TDD: (800) 537-7696 – Email: ocrmail@hhs.gov**. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Susan Rhodes, Regional Manager**, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Español (Spanish):

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-696-6775** (TTY: **1-800-537-7697**).

Português (Portuguese):

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-877-696-6775** (TTY: **1-800-537-7697**).

Polski (Polish):

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-877-696-6775** (TTY: **1-800-537-7697**).

繁體中文 (Chinese):

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電**1-877-696-6775** (TTY: **1-800-537-7697**)。

Italiano (Italian):

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-877-696-6775** (TTY: **1-800-537-7697**).

Français (French):

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-877-696-6775** (ATS : **800-537-7697**).

Kreyòl Ayisyen (French Creole):

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-877-696-6775** (TTY: **1-800-537-7697**).

Русский (Russian):

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-877-696-6775** (телетайп: **1-800-537-7697**).

Tiếng Việt (Vietnamese):

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-696-6775** (TTY: **1-800-537-7697**).

العربية (Arabic):

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-877-696-6775 (TTY: 1-800-537-7697) رقم هاتف الصم والبكم: 1-800-537-7697-6775-696-877.

한국어 (Korean):

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-877-696-6775** (TTY: **1-800-537-7697**). 번으로 전화해 주십시오.

Shqip (Albanian):

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në **1-877-696-6775** (TTY: **1-800-537-7697**).

ह (Hindi):

ध्यान दें: यदि आप हदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। **1-877-696-6775** (TTY: **1-800-537-7697**) पर कॉल करें।

Tagalog (Tagalog – Filipino):

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-696-6775** (TTY: **1-800-537-7697**).

λληνικά (Greek):

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε **1-877-696-6775** (TTY: **1-800-537-7697**).